



Our customer offer is designed to reduce or eliminate the barriers for adoption of new technology while providing customers confidence that they will see positive return on their investment. Indigo is confident in the performance of our products and we are standing behind them by offering a Replant Policy and 100% Grower Satisfaction Guarantee with a Product Replacement.

## Replant Policy\*

Indigo is committed to the success of each farmer and if replanting is required we will provide additional Indigo Product free of charge.

Claim forms must be submitted in year of harvest by:

- Spring Crops - July 1
- Winter Crops - December 31

## Product Replacement\*

If for any reason you are unsatisfied with the performance of our products we will provide a replacement Indigo product of your choice in the quantity initially purchased. We understand that sometimes you need to take a second look.

Claim forms must be submitted in year of harvest by:

- Spring Crops - December 31
- Winter Crops - August 1



- **Customers will need to complete and return an enrollment form to the retailer within 30 days of purchase. The retailer will need to submit this form via email to [supplychainmemphis@indigoag.com](mailto:supplychainmemphis@indigoag.com)**
- **Although not a requirement we encourage you to trial the product by leaving 10 acres untreated and a minimum of 50 acres treated within a shared field to evaluate the product's performance**
- **Enrolled customers will receive optional surveys periodically throughout the growing season**

## Claims

Customers who wish to submit a claim against the replant policy or the product replacement policy will need to submit a claim form.

- **All claim forms must be returned to the retailer and submitted by the above listed deadlines**
- **Retailer must submit the claim form to Indigo via email to [supplychainmemphis@indigoag.com](mailto:supplychainmemphis@indigoag.com)**
- **Credit will be applied to the retailer's account at invoice cost**

\*Excludes additional seed handling or processing fees. One per customer.

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